

This is a transcript of the Be You Professional Learning domain video available at <https://beyou.edu.au/learn/responding-together>.

Professional Learning Domain: Responding Together

A critical incident is an event out of the range of normal experience – one which is sudden and unexpected, involves the perception of a threat to life, and can include elements of physical or emotional loss.

Critical incidents can include a range of events and vary for different communities or contexts. Effective and efficient management of critical incidents is vital to the safety and wellbeing of students, staff and the learning community.

Within a learning community you can use your skills to engage with children, young people and families to understand their experience of the critical incident; using this information to inform your critical incident response at a personal and communal level.

It's about having the knowledge to support each other and to act effectively to limit the impact of the critical incident

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